



MULTICOAT CORPORATION

Manufacturers & Distributors of Flexible Waterproofing Cement & Elastomerics

23331 Antonio Parkway • Rancho Santa Margarita • California 92688

Phone: (949) 888-7100 • FAX (949) 888-2555

Website: www.multicoat.com

WARRANTY INFORMATION

CUSTOMER INFORMATION

5-YEAR LIMITED MATERIALS WARRANTY

Multicoat Corporation offers a special 5-year Limited Materials Warranty to Trained and Certified Applicators. This Limited Warranty (effective upon date of purchase) protects the Applicator against delamination problems with all Multicoat systems, as well as water intrusion of Multicoat's Waterproofing System, provided:

1. Multicoat system has been properly applied by a certified applicator.
2. Problem is determined to be due to defect of Multicoat Corporation's products.
3. Applicator has prepared and filed the required Warranty Information Form(s) with Multicoat Products, Inc. covering the specific customer job(s).

NOTE: Warranty is not applicable if there is movement or cracking of the underlying concrete base and/or the weight bearing cementations covering of the water proofing membrane.

Failure to adhere to good construction and workmanship practices based on industry standard construction, means, methods, sequences and techniques could result in delamination, debonding and water intrusion for which Multicoat will not be responsible.

The end user must look to the Certified Applicator for satisfaction if any problem develops with the Multicoat system covered by the warranty. Multicoat suggests that the customer:

1. Use only a licensed contractor in good standing (fully bonded).
2. Make certain that the applicator has been certified by Multicoat, prior to work commencing or certification while on the job. A simple phone call to Multicoat is sufficient to determine if an applicator is certified and if such certification is in good standing.

In the event that it is determined that the Applicator failed to install the system(s) in accordance with Multicoat's "instructions for use" or "specifications", the warranty is void. See specific warranty information below on page #2.

MULTICOAT FIVE YEAR LIMITED WARRANTY - 1 -

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WARRANTY

Materials are guaranteed with respect to uniformity and quality within manufacturer's specifications.

WARRANTY DISCLAIMER

There are no warranties which extend beyond the description of the fact hereof. Seller expressly disclaims all other warranties regarding the use of its products, whether expressed or implied, including the implied warranties of merchantability and for fitness of a particular purpose. Since use of the product is beyond the Seller's control, the Buyer assumes all risk of use.

EXCLUSIVE REMEDY

Seller's sole obligation, and buyer's exclusive remedy shall be to replace material if found to be defective.

DAMAGE LIMITATION

Seller shall not be liable for any damages, injury, loss, direct or consequential, resulting from its products. The parties intend that the limitation of damages, including consequential damages, applies even if the exclusive remedy provided for herein fails of its essential purpose.

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MULTICOAT FIVE YEAR LIMITED WARRANTY - 2 -

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